

Ceramaret SA – Translation of the following document :

1.1.1.02_DOC002 – Système management –1.1 Processus Management

Politique Qualité – Révision 4

Effective as of 17.10.2024

Quality Policy

Committed alongside our customers...

As an expert in ceramic and a component manufacturer specialising in hard materials, we are continually focussed on improving the performance and service life of the products which contain our parts. It is in this same spirit that we strive to assure the quality expected by our customers and by their markets.

Occupational health and safety and protecting the environment are key factors in our quality policy, and therefore have an important place in all of our activities. We are working hard to continually improve in these areas, and are ensuring the resources required to fulfil our commitments are made available.

We train all of our staff in these aspects, cultivating technical and operational excellence through an approach which promotes learning and a personal commitment from everyone to continuous improvement. We communicate our objectives and our results to all of our staff and partners.

To ensure our products and services offer the level of quality expected by our customers, Ceramaret has achieved the following certifications: ISO 9001:2015 (management systems), ISO 13485:2016 (medical devices), ISO 14001:2015 (environmental management), ISO 45001:2018 (occupational health and safety).

Our quality policy can be accessed freely by any interested parties from our website: www.ceramaret.com.

Bôle, 17th October 2024